



MIKE FASANO

TAX COLLECTOR
PASCO COUNTY FLORIDA

PRESS RELEASE

Contact: Greg Giordano (727) 847-8179

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Pasco Tax Collector Announces the Addition of a Customer Advocate to the Agency's Staff

Pasco County Tax Collector Mike Fasano announces that he has added a customer advocate to his staff. The influx of issues that impact customers of the tax collector's office that go beyond the general scope of motor vehicles, property taxes and related issues, lead to this decision. **Samantha Bisconti**, formerly a customer service representative with the agency, recently took over the duties of this newly created position.

"**Samantha** has already demonstrated a strong grasp of the importance of assisting people, helping them find answers to their problems, and generally helping those who may not know where else to turn," states **Tax Collector Mike Fasano**. "Her experience working on the front-line of our office, as well as her understanding of issues important to Pasco residents, illustrates what an asset she is and will continue to be to this agency and to the customers we serve."

If you have any questions or need assistance with any issues that **Customer Advocate Samantha Bisconti** may be able to help you with, please contact her at 727-847-8165, ext. 2781.